



Cancellation Request

- All Cancellations are considered final.
- Coverage will not be reinstated for any reason.
- Selling Dealer is responsible for all refunds due to Customer.
- **Cancellation Request must be received with all required documents in our office within 30 days of the requested cancellation date or the date of cancellation quote in order to be processed without penalty.**

General Information

AGREEMENT NUMBER	PRODUCT TYPE	CANCELLATION DATE	CONTRACT DATE
YEAR	MAKE	MODEL	
VIN	DEALER/LESSOR		
CUSTOMER NAME AND ADDRESS			

Cancellation Quote

DATE OF QUOTE	QUOTE EXPIRES	CUSTOMER RETAIL PRICE
CANCELLATION FEE*	ORIGINAL TERM	ORIGINAL MILES
MILES ELAPSED	DAYS ELAPSED	MILEAGE AT TIME OF QUOTE
CLAIMS PAID	REFUND % BASED ON TERM	REFUND % BASED ON MILES

Reason for Cancellation

- Customer Request
 Voided Sale/Buy-Back
 Repossession
 Contract Payoff
 Total Loss
 Trade
 Other: _____

*If cancellation fee is not entered correctly, Nwan, Inc. reserves the right to adjust the cancellation fee.

By my signature below, I understand and acknowledge that:

1. The requested cancellation date and the reason for cancellation are accurately stated above;
2. Any refund payment made to the lienholder will be deducted from the finance agreement's principal balance and any such deduction may not reduce my monthly payment;
3. The refund will be processed pursuant to the terms and conditions of the cancellation section identified on the agreement being cancelled;
4. An administrative fee may be applicable in accordance with the terms and conditions identified on the agreement of the product being cancelled.
5. I understand that this cancellation request may take up to six weeks for processing from the date that Nwan, Inc. receives the request;
6. I have read the instructions on page two of this form and agree to the instructions listed; and
7. I understand that if a cancellation quote is generated on a non-cancellable product that the cancellation request/quote will not be honored.

I acknowledge that I have read and fully understand the terms and conditions of cancellation described herein. I understand that the contract I am cancelling terminates once I sign and date this form.

I hereby terminate coverage as of the requested date of cancellation above.

CUSTOMER SIGNATURE	DATE	DEALER SIGNATURE	DATE
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FAX ALL COMPLETED DOCUMENTS TO 440-815-2357 OR EMAIL THEM TO CANCELLATIONS@NAENWAN.COM.

For mailing instructions, see reverse side.

Cancellation Instructions

1. Complete all information. Incomplete forms will be returned unprocessed.
2. Copy of the original customer's agreement or a copy of the agreement with "VOID" written on the contract must be attached for cancellation.
3. Include all supporting documentation for payoff, refinancing, voided sale, trade, repossession or other necessary supporting documentation to substantiate the cancellation request.
4. Send all copies to your Selling Dealer.
5. If there is a lienholder listed on the agreement, all refunds will be paid to the lienholder unless proof of payoff is provided with the cancellation request.
6. All cancellations are final and coverage cannot be reinstated for any reason.
7. If this request is for any reason other than a cancellation due to a repossession, voided sale, or buy-back, the customer MUST sign this request. For all requests for cancellation due to repossession, the cancellation request must be accompanied by proof of repossession by lender/lessor. If customer's signature is not obtainable on this cancellation request, a signed letter from the customer or lender must be provided.
8. A separate cancellation request must be submitted for each product being cancelled.
9. The requested cancellation date cannot be any earlier than the date this form is completed and signed by the customer. This request must be submitted to Nwan, Inc. at the address identified below within thirty (30) days of the requested cancellation date, or the cancellation will be recalculated based on the date the cancellation request is received by Nwan, Inc.
10. All Extended Service Agreements must be submitted with a current odometer statement, signed by the customer and a dealer and/or Bureau of Motor Vehicles.

Submit all cancellation requests to your Selling Dealer or submit directly to Nwan, Inc. at:

Nwan, Inc.
P.O. Box 30308
Cleveland, Ohio 44130
1-800-810-8458
Or by Fax: 1-440-815-2357
Or by E-mail: cancellations@naenwan.com

For questions regarding this cancellation request, you may contact your Selling Dealer or call Nwan, Inc. at the number listed above.

Cancellation Worksheet

ORIGINAL TERM (STATED IN DAYS)

TOTAL MILEAGE PURCHASED (IF APPLICABLE)

SUBTRACT DAYS USED

SUBTRACT MILES USED

EQUALS DAYS REMAINING

EQUALS MILEAGE REMAINING

DIVIDE REMAINING DAYS BY ORIGINAL TERM

DIVIDE REMAINING MILES BY ORIGINAL MILES

_____ %

_____ %

MULTIPLY % BY CUSTOMER RETAIL PRICE MINUS CANCELLATION FEE

MULTIPLY % BY CUSTOMER RETAIL PRICE MINUS CANCELLATION FEE

CUSTOMER REFUND AMOUNT

CUSTOMER REFUND AMOUNT

***Note: For Service Contract refunds, the Customer Refund is the lower of the two calculations listed above.**